



### The Professional's High Performance Workbook

W W W . T H E F E A R L E S S M I N D . C O M



### **Our Promise**

The Fearless Mind System<sup>™</sup> will provide:

- Increased Motivation
- Controlled Anxiety
- Increased Concentration
- Higher Confidence
- Better Decision Making

# The Fearless Mind Coaching Technology

The power behind the proven The Fearless Mind System™

### The Fearless Mind

The Fearless Mind is a systemized solution to high productivity. We help our clients turn good producers into great producers. We recently helped Arista Wealth Management go from a 24 million dollar company to a 100 million dollar company, in eleven months.

Developing a FEARLESS MIND-SET will positively and measurably improve motivation, confidence, and overall productivity through the application of cutting-edge science. The Fearless Mind System helps to overcome the interference that holds us back from reaching our potential. Interference that includes but not limited to - poor work ethic, absenteeism, fear of failure, and selfdoubt.

As we acquire skill-sets our performance improves, interference is eliminated high productivity is created. The greater the performance the more we win.

### **Engineering High Performance**

Potential + Training - Interference = High Performance (Po + T - I = HP)

#### Potential

How we are born, our innate abilities, are indications of what we will NOT do. For example, if I am 6'6" and 260 lbs chances are I am not going to go into figure skating or gymnastics.

Love = Higher Competency

To maximize our potential we need to make sure that we are focusing on what we are IN LOVE with.

What do you love about your profession?

Why do you love it?

On a scale of 1-5 rate how much you love your profession



### **Engineering High Performance**

#### Training

The 10-year rule

• It takes 10,000 hours, or 10 years of training to master a skill-set

#### Modeling

• We can master a set of skills in six months by modeling the practices of those who have already blazed the trail.

#### Practice makes permanent

# What are your greatest strengths in your profession? Ex: I am a tactical thinker, I work well with others, I am great organizer. Who, in your profession, is the best role model for your strengths or physical potential? How will you learn from them?

### **Engineering High Performance**

#### Interference

- The mind is like a muscle & needs to be conditioned
- The mind does not recognize the word "don't"
- The mind does what it is told to do
- The Can-do Mind-set
- Recognition of what needs to be done

Write down a few things that are sources of interference in your performance

Identify times when you tell yourself to NOT do something. Change the don't do's to what you will do.

DON'T DO	CAN DO
Don't mess up.	Focus on plan.

### The 10/80/10 Rule

#### The Low 10%

As they age they do not get healthier and happier

• There is no real growth

This group believes that how they are born determines who they are.

• Potential = Performance

This group can be identified by:

- A focus on what is wrong
- An avoidance mind-set
- No accountability
- Doom & gloom mentality
- Victims of circumstance

What 2-3 areas of your life do you feel you are in the low 10%?

Reflect and write how you felt as you wrote down those things.

\_\_\_\_\_

### The 10/80/10 Rule

#### The Middle 80%

As they age they slowly become healthier and higher performing

• They are good but not great

Potential = Performance

Often they want to maximize their potential but don't know how to do it.

This group can be identified by:

- Focus is on what not to do
- Learn from their mistakes and not from successes
- There are areas of their performance that are mediocre

Write 2-3 areas in your profession where you identify the error & learn from it.

### The 10/80/10 Rule

#### The Top 10%

"But a few do improve for years eve decades and go on to greatness."

- Ericson & Co.

This group learns to maximize their learning experience.

- Potential + Training Interference = High Performance
- Channel our energy into those things we like.
- Growth will ALWAYS be more rapid when we learn from what we do well.
- The 3:1 ratio

What 2-3 areas of your profession do you feel you are in the low 10%?

\_\_\_\_\_

What is one area you would like to improve? (Write it as what you will do.)

Reflect and write how you felt as you went through the 3:1 ratio exercise.

#### Step 1 - The Objective

A beacon providing direction for the future

We need to set goals a little beyond our reach

Some guidelines for creating an objective are:

- Must be meaningful
- Our objectives should stretch us, not stress us
- The more measurable the more accountable



What is your goal 2-4 years from now?

What is your goal for the next 1-4 weeks that is a little beyond your reach?

#### Step 2 - Plans of Action

Direct our attention to the present

Keep it to 2 to 3 skill sets

- One skill set does not keep our attention
- More than three dilutes our attention

Specific, tangible skill set development

Relevant cues bring attention skill set development

Keep these cues tight, two-three words. Clear your mind.

First, write down the single most important skill for you to do to achieve your objective that is a little beyond your reach.

Now, write down the second most important skill for you to do to achieve your objective that is a little beyond your reach.

Finally, write down the third most important skill for you to do to achieve your objective that is a little beyond your reach.

### Step 3 - Strengths

Condition the mind to recreate and perpetuate best practices.

#### The Strengths

• Skill sets are accelerated when we identify and reinforce what we did well

Be detailed

- The more detailed we are the more we can measure and repeat the skill
- Details make the skill more real and tangible

Clear your mind.

First, what was the single most important skill I did today to help me reach my objective?

Now, what was the second most important thing you did today to help you reach your objective?

Finally, what was the third most important thing you did today to help you reach your objective?

#### Step 4 - Weakness

What is the skill you want to perform better?

Identify what you are struggling with today.

Write down what you can do about it.

Create a relevant cue - 2 to 5 words.

Write down what you are struggling with.

What can you do about it?

Create your own relevant cue.

.....

Tie your relevant cue into step 2 for tomorrow.

#### 1 = Poor 5 = Good

Capture your average score for the day.

Reinforces the competency levels

Your aggregated score will be shown on your daily journal entries in the "Journal" action of your resource center.

The scores that you input each day will be recorded and averaged in the "Stats" section of your resource center.

21 - 25 = In the Zone

15-20 = Good, not great 10-14 = Not going well











Motivation

Anxiety

Concentration

Confidence

**Decision Making** 

## 4 Intelligences of Our Make-up

#### 4 Intelligences

Spiritual - Compass or Direction				
Skills	• Trust your instincts	• Be Humble	• Have Integrity	
	• Be grateful	• Be Genuine		
Emotional - Passion or Engine				
Skills	• Bring Positive Energy	• Breathe	• Control Energy	
	• Smile	• Slow Down		
Mental - Organizer or Driver				
Skills	• Can-do Mind-set	• 3 to 1 Ratio	• Use Relevant Cues	
	• Control the Controllable	• Occupy the Space		
Physical - Application or the manifestation of Spiritual, Emotional & Mental				
Skills	• Clear Communication	• Time Management	• Approachable	
	• Take Initiative	• Quality and Quantity		
Which intelligences of your make-up do you feel you are strong in and why?				
Which intelligences of your make-up would you like to improve upon?				
Identify 2-3 skills to implement into step 2 of your journal.				



#### Task VS. Ego Orientation

Goal setting is the single great cause behind psychological issues. When we have control anxiety goes down. When we have little control stress and anxiety go up.

Future

- All fear originates in the future
- · Anxiety comes from a fear in the future
- Our goals need to be a little beyond our reach

#### Present

• Love is the great motivator

#### Past

• Guilt and frustration originate.

Set your objective a little beyond your reach (Step 1 in the The Journal).

The optimal time frame is 1-4 weeks.

This provides good motivation and a controllable level of anxiety.

What motivates me the most that I will achieve in the next 1-4 weeks?

What is a goal that is a little beyond my reach?



#### Task VS. Ego Orientation

Ego Orientation

- Focused on the result of the performance
- Ego Oriented individuals are show to be:
  - Lower work ethic
  - Do not persist at tasks
  - Set Extreme goals
  - Do not perform well under pressure

Task Orientation

- Focused on the task the performance requires
- Task Oriented individuals are shown to be:
  - Hard work ethic
  - Persist longer at tasks
  - Set challenging goals
  - Perform well under pressure

Step 2 in The Journal. Write down 2-3, in order of importance, skills, you will implement to achieve the goal that is a little beyond your reach from pg. 19 (Look at pg. 18 for possible skills).



### Stages of Development

1st Stage

• Growth is rapid

2nd Stage

• Growth slows down

3rd Stage

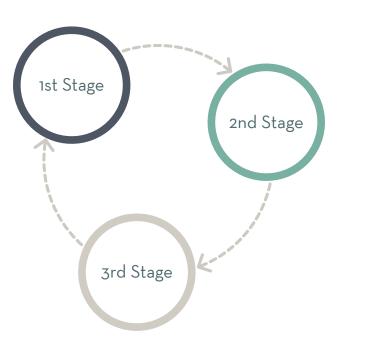
Growth stops completely

#### The Correct Path

"Yet a few do improve for years even decades and go on to greatness."

- Ericson & Co.

- What do we need to do?
- Stay focused on the skills (tasks) and never stop trying to get better.
- We have control over the tasks. That is what we need to evaluate.





#### **Deliberate Practice**

- 1. Objectives are a little beyond our reach. (Step 1 in The Journal)
  - We want our objectives to stretch us, but not stress us.
- 2. Skills (tasks) specifically designed to improve performance. (Step 2 in The Journal)
  - Focused on the skills (task) rather than outcome.
- 3. Provides feedback on results. (Step 3, 4 & 5 in The Journal)
  - · We need to hold ourselves accountable to our objective
- 4. High levels of repetition (Daily use of The Journal)
  - We need to condition the muscles and neuro pathways

Be very precise and exact. Complete steps 1 & 2 of a journal entry from the work you have done on pg. 19-20.

Example	Create your own	
<b>Objective:</b> Close \$10,000 this month	Objective:	
Plan: Can do mind set	Plan:	
Quality and quantity of effort		
2-3 Tasks		

"... the average human–looks without seeing, listens without hearing, touches without feeling, eats without tasting, moves without physical awareness, inhales without awareness of odour or fragrance and talks without thinking."

Leonardo De Vinci



#### Good or Bad?

Yes.

Feeling of worry or uneasiness of an uncertain outcome

- Anxiety propels us to action
- Anxiety is normal. We need it
- If we have it for too long it becomes detrimental
- We need to find a good balance

#### Oscillation

- We need some degree of variability
- We do not want to flat line
- Determine your threshold and stay below
- Keep it in check

#### Anxiety = Stress

Identify situations where you experienced appropriate anxiety (stress).

Identify situations where you experienced excessive anxiety (stress).



#### Origins

Fear exists in the future

- We have no control over the future
- Focusing on the future can lead to interference
- We need to act in the present
- We don't need to live in the future; we need to prepare for the future

#### Living in the Present

- The supreme power in this life is ACTION
- We need to become skilled at bringing our attention back to the present and asking ourselves, "What do I need to do right now?"

Identify an upcoming event. What do I need to focus on today to be prepared for this event? What will I do right now?

"What can I do now?"



#### Perfectionism

Extreme Outcome Orientation

- Passionate people
- Live in the future
- Create more and more anxiety

#### Prescription

- Shift the form of evaluation
- Evaluate based on those things that are controllable
- Focus on what is happening in the present rather than the outcome
- Develop the skill of being rational and reasonable

Extreme behaviour leads to mediocrity

Find the balance

Identify a new rational and reasonable expectation.



#### Controlling

Anxiety is good, we just need to learn to control it.

How?

- Muscle relaxation deep breathing, meditation & yoga
- Good amount of sleep
- · Avoid alcohol and excessive amounts of caffeine
- Confront our challenges

The help to bring our attention to the present.

3 Questions to keep us in the PRESENT

- Am I learning?
- Am I doing?
- Am I resting?

Write down a time when you focused to much on the outcome. For example, We have to finish the project by 5 p.m..

Identify the skills you should have evaluated. For example, I was precise in my expectations, I used 3:1 when evaluating.



#### Concentration

Our ability to attend to relevant stimuli and not attend to irrelevant cues.

#### **Relevant Cues**

- Create 2-3 relevant cues
  - One is too boring
  - If we have more than three we become overwhelmed
- These serve to direct our attention to the present
- Plug these in to step 2 of your Fearless Mind Journal
- Say these statements firm and steadfastly

#### Examples

- Give 2-3 tasks at a time
- Solution based mindset
- Slow down to speed up
- Choose my words carefully

Identify an area of anxiety and create your own power statements. Write down two or three that you will use.



#### Relevant & Irrelevant Cues

Hick's Law

• The more we think (worry), the slower we react

#### Experiment

- Control and Intervention Group
  - The intervention group was taught how to recognize relevant cues
  - The intervention group improved 150%
  - They learned to recognize and adhere to relevant cues

#### We greatly reduce interference by adhering to relevant cues

#### Identify a skill you want to master.

I want to get better at helping people understand their roles

Create a 2-3 word relevant cue to help direct your attention.

Relevant Cue: Understanding Role



#### Approach VS. Avoidance Mentality

That which we give our attention to grows.

Approach Mentality = Can do Mind set

- Believing and trusting mentality
- Creating and engineering performance

Avoidance Mentality = Can't do Mind set

- The focus is on what we can't do
- Waiting for performance to happen

How do we create and eliminate behaviours?

- Pavlov's Dogs 120 year old research
  - Positive reinforcement increases the behaviour
  - Negative reinforcement increases the behaviour at a slower pace
  - To stop a behaviour we must ignore it

Write down an area you want to improve in.

Write down what you can/will do to improve.

Write down a 2-3 word relevant cue for yourself.



#### Confidence

Trust in one's abilities.

- The number one factor that contributes to high performance
- Originates from identifying natural laws and adhering to them

Power statements can infuse us with confidence.

Make a list of the things that you love to do (list at least 20):



#### Assertive VS. Others

Passive - "I stink, you're good."

Aggressive - "I'm good, you stink."

- Both rooted in comparison
- These people can't get much better

Cockiness - "I'm good and I need to tell everyone."

Assertive - "I'm good."

- Assertive confidence is independent
- It will stand the test of time
- I focus on what I need to do and my performance

Passive/Aggressive

· Are confronted and pout until they regain control

What is one situation where you feel you are too passive?

What is one situation where you feel you are too aggressive?

Write down an appropriate assertive attitude for one or both of your situations.



#### 4 Ways to Build Conference

- 1. Previous Performance Experience
  - The first way to build confidence is through proper evaluation
  - Utilize the 3:1 ratio
- 2. Vicarious Experience
  - Learn from what the best are doing
  - We can beat the 10,000 hour rule by modeling
- 3. Verbal Persuasion
  - We can tell ourselves what we can do
  - Use the power statements you have created
- 4. Physiological State
  - How behave effects the way we feel
  - Say it like you mean it
  - Communication
    - 55% Body Language
    - 38% Tone of Voice
    - 7% Verbiage
  - Select a verbal cue. Use the right words, the right tone, and have the right body language. Practice in the mirror. Use for one week.



#### The Process

Bottom 10%

- Do not want to make decision
- Avoid engagement
- · Avoids the fight

#### Middle 80%

- · Oscillate between good and poor decision making
- Indecisive and panicked
- Fence-sitters

#### Top 10%

- Deal with the past, present & future
- Rational, reasonable and logical
- In the fight

Where do you feel you fall (bottom, middle or top) and why?

The worst ball hit to the right spot is better than the best ball hit to the wrong spot



#### Fundamentals

Adhering to natural law

- Stacks the odds of success in your favour
- The first step to becoming a good decision maker is to understand the fundamentals of your realm

Write down 2-3 of the fundamental laws of the profession you are involved in.

Ex:	Align tactical plan with strategic objective.
Ex:	Without goal setting, business' fail to produce
1.	
2.	
3.	

"Once we get the fundamentals down then big changes are not needed, but small "tweaks."



#### The Next Level

Positioning ourselves to leverage our strengths

First, we need to understand when we are strong and when we are weak.

- We need to understand and adhere to the fundamentals
- We need to mold our strengths on top of the fundamentals
- We need to understand our weakness'

How will you develop your game around the fundamentals of your profession?



#### The Highest Level

Free from the guilt of the past and fear of the future and completely in the present.

- Fundamentals have been conditioned into muscle memory
- Strengths have been moulded upon fundamentals
- Complete trust in your instincts

#### Utilizing the Journal System

- Implement 2 to 3 action items
- Focus on the 2 to 3 items through the performance
- After the performance use the 3 to 1 ratio to evaluate and adjust
- Create 2-3 new or adjusted action items and execute

Identify the skills you have developed in each of the 4 components

Spiritual Emotional Mental Physical

At the highest level we are FEARLESS.

### 5 Attributes of Our Make-up

### The 5 Attributes

4% Character • Have Integrity • Be Loyal • Be Loyal Write down specific situations where you have demonstrated your character. 5% Professional Skills • Good Instincts • Having Talent

Possessing Relevant Knowledge
 Technical Skill Sets

Write down specific situations where you have demonstrated professional skills.

-----

7% Emotional Stability

- Channel your emotions
   Finding a nice balance
   Enjoying life
- Showing a Positive Attitude
- Having an uncomplicated & straightforward personality
- Being Fun-loving
  Being Optimistic

Write down specific situations where you have demonstrated emotional stability.

# **5 Attributes of High Performance**

#### The 5 Attributes

#### 8% Confidence

- Trusting yourself
- Having Mental Toughness
- Has a plan of attack
- Have a vision as to what the team can accomplish
- Believe in yourself
- Mentally engaged
- Has a competitive edge
- Believe in yourself

- Mentally engaged
- Has a competitive edge

Write down specific situations where you have demonstrated your confidence.

#### 76% Commitment

Be accountable
 A desire to produce
 Uses work time
 Has a work ethic
 Wants perfection
 Prepares well
 Possessing discipline

Write down specific situations where you have demonstrated your commitment

#

- 10/80/10 Rule A body of research that states that the human population can be divided into 3 groups; The Top 10%, the Middle 80% and the Bottom 10%.
- 10 year rule A body of research that states that it takes 10,000 hours, which equates to 10 years, to master a skill-set.
- 3 to 1 Ratio An evaluation tool that states we must identify 3 strengths and 1 thing we are going to do better.

### Ā

Accountability - Taking responsibility to report and explain something.

Action Item - The skill that you are going implement into your daily plans.

Approach mentality - Playing to win mentality. The focus is on what we need to do.

Attributes - A quality or characteristic.

Avoidance mentality - A playing not to lose mind-set. The focus is on what not to do.

#### Β

Best Practices - Those things that have been proven to work in a certain field.

## C

Can-do mind-set - A mind-set that focuses on what can and should be done.

Chemical Imbalance - Having abnormal amounts of chemical in system.

Cognitions - Thoughts.

Competence - Having the right skill or knowledge.

Control the Controllable - A mind-set and skill where the focus is on what we can control.

Cue- Something that is intended to grab our attention.

### D

Direct Control - Having complete control.

### Ε

Engineer - To design or create.

Error Correction - Focusing on what we need to so as a result of an error.

### F

Fight and Flight - A natural instinct to run or engage.

### Η

Hypothesis - A probable guess.

### Ι

Indirect Control - We contribute but other variables also contribute to an outcome.

Instincts - An inborn behavior.

Interference - Something that inhibits progress.

#### L

Law of Attraction - When we focus on something we head in that direction. That which we focus on grows. Law of Occupied Space - No two things can occupy the same place at the same time. Low 10% - The portion of our population that does not perform well.

#### Μ

Mediocre - Average. Microcosm - A small world. Middle 80% - The portion of our population that we would consider average. Mind-set - The way we think and view the world. An attitude. Modeling - Imitating or copying another. Motivation - A driving force.

### Ν

Natural Law - An eternal truth that everyone is held to. Neuro Pathways - Paths in your brain in which information travels.

### 0

Objective - A goal. Something that we are working for. Operationalize - To be able to put into action.

### Ρ

Passion - A compelling emotion or feeling.
Plagiarism - To copy the work of another
Potential - Capable of becoming or being.
Purpose - The reason something is done.

#### Q

Qualitative - Concerned with quality. Quantitative - Capable of measurement.

## R

Realm - A space where certain things occur.

Relevant Cue - Something we need to give our attention to.

## S

Skill Sets - Certain capabilities.

### Т

Top 10% - The high performing portion of our population.

#### W

Worry - to have fear or anxiety.

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# Notes

# Notes

## Notes

### The Fundamentals

#### P + T - I - HP Potential Objective • Plans Training Interference Strengths • Weakness Scoring 10/80/10 Rule - Low 10% Middle 80%

#### • Top 10%

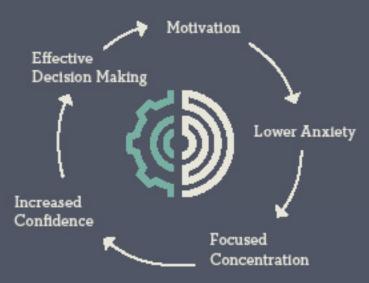
#### The Fearless Mind Journal

#### 5 Attributes

- Character, Physical Ability, Emotional Stability
- Confidence and Commitment

#### 4 Intelligences

4 Intelligences





#### Motivation

Task vs. Ego Orientation Stages of Development **Delterate** Practice



Confidence

Confidence Assertive vs. Others 4 ways to Build



#### Anxiety

Good or Bad Origins of Anxiety Perfectionism Controlling



#### Decision Making

The Process Fundamentals The Next Level The Highest Level



#### Concentration

Concentration Relevant vs. Irrelevant Cues Approach vs. Avoidance